

**Subject:** Holy Cross Hospital  
**From:** "William Vaughan" <wvaughan@dhmh.state.md.us>  
**Date:** Tue, 09 Sep 2008 16:21:24 -0400  
**To:** "Al Neustadter" <an@aneustadter.com>

Al,

I've met with our Medical Director and discussed the substance and history of your complaint with other members of our senior staff .... and after careful consideration here is how we are going to proceed. We will not be citing any additional deficiencies related to your father's care. Several factors influenced this decision not the least of which is the fact that your father was a patient at Holy Cross Hospital in 2003. We believe the correct course of action is to focus on the current care being provided at the hospital with an emphasis on those issued raised in your father's case. This will be accomplished through an unannounced survey at the hospital. If any deficiencies result we'll certainly share them with you to the extent allowed by law.

Please give me a call if you would like to discuss this decision in more detail. I know this is not the result you wanted but I hope you can see our perspective as well.

Regards,  
Bill

PS: I did receive the CD and found the lecture fascinating ... thank you for sharing it with me.

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